



PRACTICAL INFORMATION

BREAKFAST

Breakfast buffet is served from 7:30 am to 9:30 am – €15 per person

Please book in advance, preferably the day before.

A continental breakfast in your room is available upon request.

PICNIC

Must be reserved by 6 pm the day before at the front desk.

PAYMENT METHODS

We accept:

- Visa / Mastercard
- cash

American Express is not accepted.

NON-SMOKING

The entire hotel is non-smoking.

Any deodorization or special cleaning resulting from non-compliance with this rule may be charged.

LOST AND FOUND

Lost items are kept for one year. Shipping costs are the responsibility of the guest.

PHARMACY

Luz Saint-Sauveur Pharmacy: 05 62 92 80 16

Contact Information

Hôtel*** Restaurant La Brèche de Roland

23 Route des 3 Cirques 65120 Gèdre

05 62 92 48 54 · hotel-la-breche@gavarnie.com · gavarnie-hotel.com



WELCOME BROCHURE

Welcome

The entire team at Hôtel Restaurant La Brèche de Roland wishes you a pleasant stay in the heart of the Pyrenees.

A

ACCESSIBILITY & PEOPLE WITH REDUCED MOBILITY

The hotel has three rooms adapted for people with reduced mobility. A shower chair is available upon request.

ADAPTERS

Electrical adapters are available at the front desk for a €10 deposit.

ALARM

To set an alarm:

- dial 71 followed by the desired time in 4 digits (e.g., 0745)
- dial 719 to cancel

B

BAR

Our bar is open daily from 8 am to 10 pm, offering a selection of hot and cold beverages, wines, and local specialties.

BOARD GAMES

Board games are available in the lobby for guests of all ages.

BOOKS

Books are available in the lobby.

BUS

Bus line 965 serve the valley. The Lourdes > Gavarnie route operates from June to August. You can find the schedules online by scanning this QR code or by downloading the liO app.





C

CHECK-OUT

Rooms must be vacated by 10:30 am.

Late check-out may be available depending on availability and for an additional fee.

CHARGERS

Chargers for phones and tablets can be borrowed at the front desk.

CHILDREN & BABIES

- Crib available for children up to 2 years old.
- Extra bed available for children under 12 years old for an additional fee.
- Bottle warming available upon request.

D

DOCTOR

Luz Saint-Sauveur Health Center: 05 62 92 80 85

Emergencies: 112

Ambulance: 15

DRY SAUNA & HOT TUB

The sauna and hot tub are freely accessible from 4:30 pm to 8:30 pm on Level -1 via the elevator. Private use available in the morning for an additional fee.

DUVETS & PILLOWS

Our duvets and pillows are made of cotton. Extra blankets or comforters are available upon request.

E

ENVIRONMENTAL SUSTAINABILITY

Committed to preserving our environment, we prioritize local products, short supply chains, waste reduction, and encourage recycling.

For stays of multiple nights, only towels left on the floor will be replaced.



ELECTRICITY

Electrical outlets are NOT left on when you leave the room. If this is a concern for you, please contact the front desk.

F

FIRE SAFETY

Please review the safety instructions posted in your room and in the hallways. In the event of an alarm, the assembly point is at the front desk.

FOOD ALLERGIES & INTOLERANCES

Please inform us of any food allergies or intolerances so that we can accommodate your dietary needs.

H

HAIR DRYER

A hair dryer is available in your bathroom.

HEATING

Your room is equipped with central heating that can be adjusted directly on the radiator.

HIGH CHAIR & BABY EQUIPMENT

High chairs or booster seats are available upon request, subject to availability. A changing table is available in the shared restrooms on the ground floor.

HOUSEKEEPING

Room service is provided between 9 am and 4 pm.

If you do not wish to be disturbed, please use the sign provided for this purpose.

I

INTERNET / WI-FI

Wi-Fi is available free of charge throughout the hotel.

- Network: La Brèche de Roland
- Password: Labreche65

K

KEY CARD

Your key card allows you to access your room and activate the electricity via the control panel located at the entrance. Please use only this card in the reader.

L

LAUNDRY

Laundry service is available upon request:

- washing: €6
- machine drying: €6

Laundry is washed in cold water and air-dried. An iron is also available for loan.

LUGGAGE

A luggage storage service is available before your arrival, during your stay, or after your departure. Please ask at the front desk.

N

NEWSPAPERS

A selection of newspapers and magazines is available in the lobby for on-site reading.

R

RECEPTION

The reception desk is open daily from 8 am to 10 pm.

From your room, dial 9 to reach us.

RECYCLING

Recycling bins are available in the lobby. Please feel free to ask the front desk for more information.



RESTAURANT

The restaurant is open:

- from 12:15 pm to 2 pm
- from 7:30 pm to 9 pm

We showcase local products from the Pyrenees:

- AOC Barèges-Gavarnie lamb,
- Bigorre black pork,
- Pyrenean trout,
- local cheeses,
- traditional spit-roasted cake.

**View the
full restaurant
menu**



The wine list also showcases our Pyrenean vineyards with Madiran and Pacherenc du Vic-Bilh.

Our restaurant is Hapy Saveurs certified, promoting short supply chains and highlighting our region, our farmers, and our local products.



S

SAFETY DEPOSIT BOX

A safety deposit box is available at the front desk.

T

TAXI

The front desk can book a taxi for your travel needs.

TELEPHONE

To reach the front desk, dial 9. Ask the front desk to connect you. To make an outside call, dial 0, then:

IN METROPOLITAN FRANCE - the 10-digit French phone number (starting with 0)

ABROAD - 00, followed by the country code + the area code + your number



TELEVISION

If you have any problems with your television, please contact the front desk.

TOOTHBRUSH

A toothbrush kit is available upon request at the front desk.

TOURISM

Tourist Information Office: 05 62 92 48 05

W

WATER

Tap water is safe to drink. Bottled still and sparkling water are also available for purchase at the bar.

OUR ENVIRONMENTAL COMMITMENT

Recognizing the exceptional natural beauty of the Gavarnie region, we are committed to reducing our environmental impact and preserving this unique area.

Our actions:

- Prioritizing local products and short supply chains
- Waste reduction and recycling
- Controlling water and energy consumption
- Responsible use of linens (changed upon request)
- Raising guest awareness of eco-friendly practices

BIODIVERSITY

- Municipal biodiversity atlas available upon request
- *Esprit Parc National* certification



FOOD

- Local and seasonal products
- Reducing waste: "An empty plate means a happy planet."
- Hapy Saveurs certification

WASTE

- Systematic sorting
- Reusing paper

WATER

- Low-flow toilet flush
- Aerator, pressure reducer, handheld showerhead

ENERGY

- Energy-efficient lighting
- Electric vehicle charging stations



- Switching off electrical appliances when the room is not in use
- Electricity contract with *la belleenergie*, offering 100% green and 100% French energy—a more responsible and transparent energy source

MAINTENANCE

- Eco-labeled products
- Bulk hygiene products to reduce packaging

How can you help?

- Reuse your towels during your stay
- Sort your waste
- Choose sustainable transportation options

Thank you for joining us in preserving this exceptional environment.